



VOLLEYBALL BC REFUND POLICY
Updated November 2020

GENERAL PROGRAMS / REGISTRATION
Participant withdrawal:

	Program Cost Under \$100	Program Cost Over \$100
Prior to the registration deadline*	Refund minus a \$10 administrative fee	Refund minus a \$25 administrative fee
After the registration deadline*	No refund	No refund
Withdrawal due to injury or illness	Pro-rated refund minus a \$10 administrative fee	Pro-rated refund minus a \$25 administrative fee

*If no deadlines are posted, the deadline is the first day of the program

VBC Cancellation:

	Program Cost Under \$100	Program Cost Over \$100
Prior to the beginning of the program	Full refund	Full refund
After the beginning of the program	Pro-rated refund	Pro-rated refund

- This policy covers all VBC programs, clinics and events, unless explicitly stated on a specific registration.
- All refund requests must be made in writing to the Program Manager.
- VBC reserves the right to request a doctor's note should a participant withdraw due to injury or illness.

ADULT LEAGUE SPECIFIC INFORMATION

VBC Cancellation: In the event of external factors causing sessions to be cancelled (eg. inclement weather, facility malfunction etc), Volleyball BC will make every effort to reschedule the missed session. In the event it cannot be rescheduled, **no refund will be issued**. However, if this happens on more than 1 occasion during a program, a pro-rated refund will be issued for the missed sessions.

If a team withdraws from a league or competition at any time, there will be no refunds unless there is a replacement team available. If a refund is permitted, VBC's general refund policy and administrative amounts will apply.

There will be no partial refunds for missed sessions.

CLUB VOLLEYBALL

Withdrawal before the competition registration deadline	Refund minus a \$25 admin fee
Withdrawal after the competition registration deadline	No refund & a warning will be recorded*
Withdrawal after the competition registration deadline, within one week of the event	No refund, a warning will be recorded* & a \$100 sanction applied

*2 warnings in one season and a team will not be permitted to participate in the current season's Provincial Championship

MEMBERSHIP FEES

All membership and category fees are non-refundable.

This includes:

- Club registration fee
- Competitive player and coach memberships*
- Referee memberships*
- Recreational player and coach categories

*These VBC membership fees include a portion that is transferred over to and ensure membership to Volleyball Canada. This portion is non-refundable by Volleyball Canada.